



Tel: 1-800-663-8141  
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**RA Questionnaire**

We're sorry to hear you're having a problem with the product you purchased from A.T.S. In order to resolve this issue, we ask that you fill out this short RA questionnaire and fax or e-mail it to A.T.S. By doing so, you will help our manufacturing department expedite the repair or replacement of any products under warranty. Any additional information in the notes field would be very helpful. Upon receipt of this completed questionnaire, including the recorded serial numbers, you will be contacted by a member of our customer service department. A.T.S. thanks you for your business.

**Company Name:** \_\_\_\_\_ **Contact:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Ph:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**State/Prov:** \_\_\_\_\_

**Zip/Post:** \_\_\_\_\_

**Serial Numbers:**

<b>Gas Units</b>	<b>Qty</b>	<b>Motordriven Units</b>	<b>Qty</b>	<b>Miscellaneous</b>	<b>Qty</b>
Micro 60:	<input type="checkbox"/> _____	ULT 60:	<input type="checkbox"/> _____	Batterypack-8 cell:	<input type="checkbox"/> _____
Mini 125:	<input type="checkbox"/> _____	ULT 125:	<input type="checkbox"/> _____	Batterypack-4 cell:	<input type="checkbox"/> _____
Budget 250:	<input type="checkbox"/> _____	ULT 250:	<input type="checkbox"/> _____	Brackets/Plates:	<input type="checkbox"/> _____
Jumbo 475:	<input type="checkbox"/> _____	ULT500:	<input type="checkbox"/> _____	Adaptors:	<input type="checkbox"/> _____
		JACK 125:	<input type="checkbox"/> _____	MDPS/Power source:	<input type="checkbox"/> _____
		JACK 250:	<input type="checkbox"/> _____	Distribution Block Kit:	<input type="checkbox"/> _____
		TITAN CL:	<input type="checkbox"/> _____	Control Option:	<input type="checkbox"/> _____
		TITAN II CL:	<input type="checkbox"/> _____	Other:	<input type="checkbox"/> _____
		TITAN OILER:	<input type="checkbox"/> _____		

**Product Issues:**

e.g., circuitboard light on constantly, motor works but doesn't push grease, shipping damage.